



Your Homeowner Association's Payment Processor is Changing

Sentry, the company managing your association, is consolidating to a single source payment processor for eChecks, debit cards, and credit cards. Our new payment processor is RevoPay. You are receiving this message because you currently have recurring payments set up to automatically process your homeowner assessments through Union Bank. If you wish to continue automatic recurring payments, you must register on www.mysentrypay.com by December 31, 2018. All automatic payments processed by Union Bank will be cancelled by Union Bank as of December 31, 2018. The move is easy—a few simple steps is all that is needed to update your account. Why not do this now? Here is how:

1. Go to Union Bank and cancel your schedule of recurring payments
2. Go to www.mysentrypay.com and create an account with our payment partner, RevoPay
3. Enter your 16-digit account number, the assessment amount and frequency of payments

Important deadlines: your ability to make changes to your Union Bank account will end on **October 1**, the last payment processed by Union Bank will be **December 31**.

Why is this happening?

Homeowner feedback has informed us that making payments should be simple. Additionally, all types of payments should be able to be made on one website. To provide that level of convenience, since Sentry Management is neither a bank or credit card processing company, we needed to shift to a partner with industry-leading systems and flexibility. That is why we are asking you to move to www.mysentrypay.com. On this new site, besides recurring payments, you can also make a one-time payment via credit card or eCheck. Please go to Frequently Asked Questions (FAQ) for more details.



Questions or Concerns?

We are excited about this consolidated payment processor and are convinced it will make payment easier for you. In the meantime, we're here to help. If you have any questions about this transition or about making payments, please visit the FAQ page or contact us for support. It is our honor to serve you.



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